Castle Cable Application and Service Agreement

Customer Inf	ormation		1-1-	Billing Information			
Full Name				Full Name			
Street Address				Street Address			
City		State	Zip	City		State	Zip
				0.11.51			
Email Address				Cell Phone Number Work Number			
Home Description			DOB SS#				
Circle One	Aerial	Undergr	round	Subscriber Type: No Contract		2 Year(s) Contract	
Circle One	Aenai	Ondergi	ound	No Contract		2 rear(s) Contract	
Circle one	Own	Rent					
PHONE							
THORL				T			
New Telephone Number Porting Telephone Number			Directory Listing 3				
1		2					
Phone Jacks (loc	ations)						
INTERNET	utionoj						
LOCATION:		USERNAME:			PASSWORD:		
Bandwidth (Circle	e one)						
1MBPS/256K	5/2Mbps	25/4Mbps	50/4Mbps	100/25Mbps			
CABLE							
TV Package (circ							
Lifeline	Basic	Extended		HBO Premiums (circle all that	Starz <i>apply</i>)	Cinemax	
SD	HD	D	/R				
# of set boxes	1		Locations:	<u> </u>	1	1	

Date: _____

CSR: _____

Castle Cable Application and Service Agreement Terms and Conditions

OWNERSHIP OF EQUIPMENT

- 1. Title of ownership of all the equipment installed/supplied from Castle Cable TV. to the customer shall remain with Castle Cable TV. at all times.
- 2. The customer shall use the equipment installed/supplied from Castle Cable TV. in a careful and proper manner and return the equipment to Castle Cable TV. in the same condition as received, reasonable wear and tear excepted. Castle Cable shall charge the customer's account for the cost of repairing or replacing equipment damaged while in the possession of the customer.
- 3. The customer agrees that if the equipment installed/supplied from Castle Cable TV. is not returned on termination of service, the customer shall be liable to Castle Cable TV. For the costs of equipment and it's recovery. The customer also agrees to pay subject to any dispute resolution process costs and Attorney's fees arising out of any course of action to collect the above damages and any unpaid debt
- 4. The customer may be required to leave security deposits on equipment and services. It is understood that these deposits are non-interest bearing and will be returned upon disconnection or termination of the service and when the equipment has been returned in the same condition where it was received.
- A full copy of Castle Cable TV's standard terms and conditions can be found at www.castlecabletv.com or can be provided to the customer by request.
- 5. E911 NOTICE: A power outage or broadband outage will disrupt your voice service. This means you will be unable to place or receive calls during an electrical or broadband outage, including to E911. For more information, please contact our business office at 482-9975.
- 6. Castle Cable TV's internet service agreement requires compliance with all applicable laws and specifically prohibits the use of the Castle Cable internet system for copyright infringement. Downloading copyrighted material such as music, movies, and videos without permission from the rightful owner violates the United States Copyright Act. Failure to comply may result in termination of service.

Termination Charges PRE-INSTALLATION CHARGES

Customers are subject to whatever pre-installation charges the company has incurred up to \$350.00 for all new service orders placed and disconnected after the start of installation has begun. This includes all outside/inside pre-wiring and placement of service equipment

SERVICE TERMINATION BY CUSTOMER

Customer may terminate this Agreement for any reason at any time by providing Castle Cable TV with at least twenty-four hours advance notice.

CUSTOMER AGREEMENT

I hereby confirm that I own the property listed or have secured the approval of the owner for the installation of cable tv internet and/or telephone service, including the trimming of trees and brush that interfere with the installation and operation of services. I authorize and accept as satisfactory the installation(s) and/or repair (s) noted herein.

I agree that the customer service representative went over the above charges that will be processed prior to the installation date. Any remaining charges will be billed on my first bill. The billing period runs from the 15th to the 14th of the following month. Payments are due on the 1st of each month. By signing below, I hereby acknowledge that I have read and agree to be bound by the terms and conditions as provided in the above Castle Cable application and Service Agreement Terms and Conditions.

Signature	Date						
-							
<u>2</u> 4	24 MONTH SERVICE CONTRACT WITH FREE INSTALLATION						
consecutive months. I understand that s	able tv services from Castle Cable TV, I agree to subscribe to Castle Cable Tv services for 24 should I cancel or if my service is terminated for non-payment prior to the 24-month agreement an will be charged to my account. I understand that any unreturned equipment will be billed to me (the						
Signature	Date						
:	Date:						